TAVANT

TAVANT WARRANTY

TAVANT
WARRANTY
MANAGEMENT

Faster and Smarter Decisions with Connected Data

An integrated **Industry 4.0** enabled solution for end-to-end **Warranty Lifecyle Management**

SUPPLIERS | OEMS | CHANNEL PARTNERS

GLOBAL DEPLOYMENT READY

Multilingual | Multicurrency | Business Unit Configurations

3%
Reduction in total warranty spend

30%
Reduction in claim processing time

50%
Increase in supplier recovery

Up to 50%
Reduction in fraudulent claims

<5
Days of claims processing

100%
Elimination of duplicate claims

82%
Reduction in claims backlog

75%
Elimination of paper in process/communication

25%
Improvement in product return cycle time

VALUE PROPOSITION

Real-time collaboration

Streamlined processes

Improved dealer performance

Reduced warranty spend

Improve product quality and reliability

FEATURES

- Configurable rules, workflows and responsive UI

- Closed loop warranty system

- Automated claim adjudication process

- Warranty failures and expenses analytics

- Integrated parts return management

- Omnichannel product registration

- Manage extended warranties and service contracts

- Automated product returns

- Quality issue management

- Supplier cost recovery

- Aftermarket intelligence

- Recall/Service campaign management

BUILT-IN WARRANTY INTELLIGENCE

AI ready system providing actionable insights for cost leadership, aftermarket efficiency and revenue growth

Exhaustive schema to analyze comprehensive data sets

Standard KPIs and dashboards based on industry best practices

Machine learning algorithms for fraud scoring, failure prediction, warranty reserves and early warning analytics

Social listening for customer sentiment and campaign prediction

TAVANT WARRANTY ON-DEMAND

- Future ready warranty system built on a platform that is easy to configure and enables faster time to market and automation
- Best in class rules framework to automate claim processing, enforce policy terms and validate supplier contracts
- One platform for all warranty/service/quality needs - claims management, returns management, campaign management, supplier recovery, quality management
- Real-time reporting and dashboarding - easy to create, use, configure and distribute
- Large customer base deployed globally with a proven ROI model

TAVANT WARRANTY ON DEMAND

Tavant Manufacturing Analytics Platform

Tavant Product Registration

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